TIMETABLES FROM JERSEY • GUERNSEY • ALDERNEY

2024

Ferries to France & inter-island

## Jersey, Guernsey Sark, Alderney, Granville, Carteret & Diélette



BOOKINGS ONLINE



Jersey	Sark
Sark	Jersey

#### JERSEY (St Helier - Elizabeth Terminal) > SARK

			Jersey to Sark	Sark to Jersey	
			MAY 2024	4	
	Wed	08	10:05	16:40	
	Sat		10:25	17:10	
	Sun			18:00	
	Mon	******	9:00	15:20	
	Wed		9:40	16:20	
Ī,	Sat		16:50	10:05	
	Sun	26	16:50	10:40	
		0000	<b>JUNE 202</b>	4	
	Thu	06		4 17:20	No. of Lot of Lo
	Thu Sat		10:30		
		08	10:30	17:20	
	Sat	08 09	10:30 10:25	17:20 16:50	
	Sat Sun	08 09 15	10:30 10:25 10:05	17:20 16:50 16:50	
	Sat Sun Sat Sun Thu	08 09 15 16 20	10:30 10:25 10:05 9:00 9:00 9:30	17:20 16:50 16:50 16:50 17:00 15:50	
	Sat Sun Sat Sun Thu Sat	08 09 15 16 20 22	10:30 10:25 10:05 9:00 9:00 9:30 10:05	17:20 16:50 16:50 16:50 17:00 15:50 16:50	
	Sat Sun Sun Sun Thu Sat Sun	08 09 15 16 20 22 23	10:30 10:25 10:05 9:00 9:00 9:30 10:05 10:05	17:20 16:50 16:50 16:50 17:00 15:50 16:50 16:50	
	Sat Sun Sat Sun Thu Sat	08 09 15 16 20 22 23 29	10:30 10:25 10:05 9:00 9:00 9:30 10:05 10:05	17:20 16:50 16:50 16:50 17:00 15:50 16:50	

	Jersey to Sark	Sark to Jersey
	<b>JULY 202</b>	4
Mon 01	9:00	17:00
Fri 05	10:05	16:50
Sat 06	10:10	16:50
Sun 07	10:25	16:45
Wed 10	11:30	18:20
Sat 13	10:05	17:00
Mon 15	9:00	17:00
Thu 18	9:00	17:00
Sat 20	11:00	16:50
Sun 21	10:30	16:50
Wed 24	10:25	17:05
Sat 27	10:05	17:00
Mon 29	9:00	17:00
S. CHELSTON IN	-	
(" Marsha		To romante

AUGUST 2024			
Sat	03	10:55	16:50
Sun	04	10:05	16:50
Wed	07	10:15	16:50
Sat	10	10:05	17:00
Sun	11	9:00	17:00
Wed	14	9:00	17:00
Sat	17	9:00	15:15
Sun	18	9:00	16:05
Wed	21	10:00	16:50
Sat	24	10:05	17:00
Dim	25	9:00	17:00
Wed	28	9:00	17:00
Sat	31	9:00	15:45

SE	2024	
Sun 01	10:25	16:50
Wed 04	10:05	16:50
Sat 14	10:05	17:00
Wed 18	10:05	16:40
Sat 21	10:05	16:50
Sun 22	10:20	16:40
Sat 28	10:05	16:50

#### **JERSEY**

Tues 09

Tues 16

Tues 23

Tues 30

Sat 27

Sat 13 10:50

18:40

9:00

10:00

18:40

9:00

17:15

8:00

17:00

16:40

8:00

17:00

(St Helier - Elizabeth Terminal)

> GUERNSEY

**New Jetty Terminal** 

18:40

10:00

-					-		
		Jersey	Guernsey			Jersey	Guernsey
			to				
		Guernsey	Jersey			Guernsey	Jersey
		MAY 202	А			AUGUST 20	24
		,					
Fri	10	10:40	16:40	Fri	02	9:00	15:35
Fri	24	10:20	16:40	Tues	06	10:00	16:40
				Sat	10	18:40	8:00
		<b>JUNE 202</b>	24	Tues	13	9:00	17:00
Fri	07	10:00	16:40	Fri	16	9:00	17:00
Fri	14	8:20	17:00	Tues	20	10:00	16:40
Fri	21	10:20	16:40	Fri	23	10:45	17:10
Tues	25	10:45	17:15	Sat	24	18:40	8:00
Sat	29	18:40	8:00	Thu	29	9:00	17:00
		<b>JULY 202</b>	4		SE	PTEMBER	2024
Tues	02	9:00	17:00	Fri	06	10:05	16:35

Sat 14

Fri 20

## JERSEY > SARK (via Guernsey)

partnership		,		, ,
with	Jersey	Guernsey	Sark	Guernsey
Same.	to			to
Cond.	Guernsey	Sark	Guernsey	Jersey
		MAY 202	4	
Fri 10	10:40	15:30	11:10	16:40
Fri 24	10:20	15:30	11:10	16:40
		<b>JUNE 202</b>	24	
Fri 07	10:00	15:30	11:10	16:40
Fri 14	8:20	15:30	11:10	17:00
Fri 21	10:20	15:30	12:45	16:40
Tues 25	10:45	15:30	12:45	17:15
		<b>JULY 202</b>	4	
Tues 02	9:00	12:00	12:45	17:00
Tues 09	10:50	15:30	12:45	17:15
Tues 16	9:00	12:00	14:45	17:00
Tues 23	10:00	12:00	14:45	16:40
Tues 30	9:00	12:00	14:45	17:00
	A	UGUST 20	024	
Fri 02	9:00	12:00	11:10	15:35
Tues 06	10:00	12:00	14:45	16:40
Tues 13	9:00	12:00	14:45	17:00
Fri 16	9:00	12:00	14:45	17:00
Tues 20	10:00	12:00	14:45	16:40
Fri 23	10:45	15:30	14:45	17:10
Thu 29	9:00	12:00	14:45	17:00
	SE	PTEMBER	2024	
Fri 06	10:05	12:00	14:45	16:35
Fri 20	10:00	12:00	14:45	16:40

#### 2 /// ONLINE RESERVATION | manche-iles.com -



Please check to confirm there are no changes to your scheduled departure time 24 hours prior to departure at <a href="https://www.ports.je/jerseyharbours/arrivals-departures/">https://www.ports.je/jerseyharbours/arrivals-departures/</a>

8:00

16:40



#### JERSEY (St Helier - Elizabeth Terminal) > GRANVILLE

		Jersey to Granville	Granville to Jersey
		APRIL 202	4
Fri	19	18:45	8:00
Sat	20	17:00	8:55
Sun	21	17:50	9:00
		MAY 2024	4
Sat	04	15:45	7:20
Sun	05	16:40	8:00
Mon	06	17:30	8:30
Tues	07	18:00	9:00
Wed	08	18:30	9:00
Thu	09	18:30	9:00
Fri	10	18:30	9:40
Sun	19	16:05	7:55
Mon	20	17:00	8:00
Fri	24	18:30	9:20
Sat	25	18:30	9:00
Sun	26	18:30	9:40

		to Granvill	to e Jersey
		JULY 2	024
Wed	03	16:35	8:20
Thu	04	17:35	8:45
Fri	05	18:30	9:00
Sat	06	18:30	9:10
Sun	07	18:25	9:25
Wed	17	12:40	16:00
Fri	19	17:10	8:20
Sat	20	7:00	10:00
Jai	20	18:30	21:20
Sun	21	18:30	9:30
-			Day trips to France

Jersey Granville

		to	to to
		Granville	Jersey
		AUGUST 20	24
Thu	01	16:25	8:00
Fri	02	17:25	8:00
Sat	03	6:55	9:55
		18:30	21:20
Sun	04	18:30	9:00
Mon	12	11:40	15:00
Thu	15	12:40	16:00
Sat	17	16:55	8:00
Sun	18	18:05	8:00
Mon	19	18:00	9:00
Fri	30	16:25	8:00
Sat	31	17:25	8:00

SEPTEMBER 2024					
Sun 01	18:30	9:25			
Wed 18	18:30	9:00			
Thu 19	18:00	9:00			
Fri 20	18:30	9:20			
Sat 21	18:30	9:00			
Sun 22	18:30	9:00			
Sat 28	18:30	9:00			
Sun 29	18:00	9:00			

JUNE 2024						
Sat	08	18:30	9:25			
Sun	09	18:30	9:00			
Mon	10	18:15	9:30			
Tues	11	18:35	10:10			
Wed	19	16:45	8:20			
Thu	20	17:30	8:30			
Fri	21	18:30	9:20			

#### **JERSEY** (St Helier - Elizabeth Terminal) > CARTERET

		Jersey to Carteret	Carteret to Jersey
		AVRIL 202	4
Thu	25	18:00	9:00
Fri	26	18:00	9:00
Sat	27	18:35	9:15
Sun	28	19:20	9:55

	MAY 2024	1
Sat 11	18:50	9:25
Sun 12	19:40	10:20
Tues 21	17:00	7:50
Wed 22	18:00	8:45
Thu 23	18:00	9:00

	Jersey to Carteret	Carteret to Jersey		Jersey to Carteret	Cartere to Jersey
	<b>JUNE 202</b>	4		AUGUST 20	024
Wed 05	18:00	8:40	Mon 0	5 18:00	9:20
Thu 06	19:00	9:30	Tues O	6 18:30	9:00
Fri 07	18:30	9:00	Wed 0	7 18:30	9:15
Sat 22	18:30	9:00	Tues 20	) 18:30	9:00
Sun 23	18:30	9:00	Wed 2	18:30	9:00
Mon 24	18:15	9:00	Thu 2	2 18:20	9:00
Tues 25	19:05	9:45	Fri 2	3 19:00	9:45

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18:25 19:05 20:00	9:10 9:50 10:30	2	Wed Thu Fri	04 05 06	18:30 18:00 18:25	9:00 9:00
20:00	10:30		Exi	06	10.35	
			FTI.	00	10:23	9:05
18:00	9:00	1	Cak	07	7:15	10:15
18:30	9:00	1	Sdl	07	18:00	20:50
18:45	9:25				E 4513	
19:30	10:10			24	ALC: NOT	y trips to Fran
	18:30 18:45	18:30 9:00 18:45 9:25	18:30 9:00 18:45 9:25	18:30 9:00 Sat 18:45 9:25	18:30 9:00   18:45 9:25	18:30 9:00 Sat 07 18:00   18:45 9:25 19:30 10:10

## Manche îles

#### ONLINE RESERVATION | manche-iles.com /// 3

Please check to confirm there are no changes to your scheduled departure time 24 hours prior to departure at <u>https://www.ports.je/jerseyharbours/arrivals-departures/</u>



## **GUERNSEY** (New Jetty Terminal) > DIÉLETTE

	Guernsey		
	Dielette	Guernsey	
	MAY 202		
Wed 01	19:30	9:50 11:05	
Thu 02	17:25	11:05	
Fri 03	17:00	7:50	
Wed 15	19:25	10:00	
Thu 16	17:45	10:55 8:05	
Fri 17	17:30	8:05	
Sat 18	18:00	8:55	1
Wed 29	18:55	9:10	
Thu 30	19:50	10:05	
	JUNE 202		
	18:00		
Wed 12	18:40	9:05	
Thu 13	19:15	9:40 9:00 9:15	
Wed 26	18:15	9:00	
Thu 27	19:00	9:15	

19:50

Fri 28

		Dielette	Guernsey
		JULY 2024	4
Thu	11	18:20	9:00
Fri	12	18:50	9:10
Fri	26	18:50	9:00
Wed	31	19:10	8:55

Guernsey

Diélette

		AUGUST 20	24
Thu	08	18:00	9:00
Fri	09	18:00	9:00
Mon	26	19:40	9:55

	to Diélett	to e Guernsey
:	SEPTEMBE	R 2023
Sun O	8 7:30	19:55
Thu 12	2 19:30	9:00
Fri 1	3 18:45	9:00
Sun 1	5 18:00	9:00
Wed 2	5 18:00	9:00
Thu 2	6 18:00	9:00
Fri 2	7 18:00	9:00

Guernsev Diélette

Day trips to France

## GUERNSEY (New Jetty Terminal) > JERSEY

10:00

		Guernsey to	Jersey to	Con the	Guernsey to	Jersey to		-	Guernsey to	Jersey to
		Jersey	Guernsey		Jersey	Guernsey	ALC: NOT	-	Jersey	Guernsey
		MAY 2024	4		JULY 202	4		1	AUGUST 20	024
Fri	10	16h40	10h40	Tues 02	17:00	9:00	Fri	02	15:35	9:00
Fri	24	16h40	10h20 -	Tues 09	17:15	10:50	Tues	06	16:40	10:00
				Sat 13	8:00	18:40	Sat	10	8:00	18:40
		<b>JUNE 202</b>	4	Tues 16	17:00	9:00	Tues	13	17:00	9:00
Fri	07	16:40	10:00	Tues 23	16:40	10:00	Fri	16	17:00	9:00
Fri	14	17:00	8:20	Sat 27	8:00	18:40	Tues	20	16:40	10:00
Fri	21	16:40	10:20	Tues 30	17:00	9:00	Fri	23	17:10	10:45
Tues		17:15	10:45		COLUMN ST		Sat	24	8:00	18:40
Sat	29	8:00	18:40	( internet	Da	y trips to Jersey	Thu	29	17:00	9:00
			a start a	al manual				SE	PTEMBER	2024
100			and the second second	ALC MANY	State P		Fri	06	16:35	10:05
	200	State Land	A Concerned	25	and the second	and the second	Sat	14	8:00	18:40
120	100	States and States	to Partition			IS ANT A	Fri	20	16:40	10:00



Fri

## **ALDERNEY > DIÉLETTE**

Alderney to Diélette	Diélette to Alderney
MAY 2024	4
31 17:00	6:00

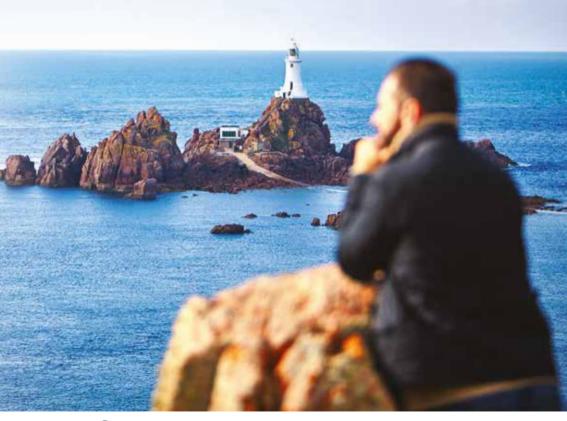
		<b>JUNE 202</b>	4
Sat	01	18:00	7:10
Sun	02	18:55	8:10

JULY 2024				
		20:20	10:10	
Sun	28	20:40	10:20	

AOÛT 2024			
Tues	27	16:30	10:20
SEPT 2024			
Sun	08	17:30	10:30

Alderney

to Diélette Diélette to Alderney









BOOK ONLINE on manche-iles.com or bookings@manche-iles.com



#### JERSEY

The Elizabeth Ferry Terminal ST HELIER

For live arrival & departure updates and information from Jersey please go to: www.ports.je



**GUERNSEY** 

Terminal Building - New Jetty White Rock - ST PETER PORT

For live arrival & departure updates and information from Guernsey please go to: www.guernseyharbours.gov.gg



#### 6 /// ONLINE RESERVATION | manche-iles.com



Please check to confirm there are no changes to your scheduled departure time 24 hours prior to departure at <a href="https://www.ports.je/jerseyharbours/arrivals-departures/">https://www.ports.je/jerseyharbours/arrivals-departures/</a>

The general conditions of the sale of tickets are governed by the French law of the 18th of June 1966, its decrees of application and by the European sea transport code 1177/2010. Buying a ticket is equal to adhering to the present conditions of sale. The transport of freight is excluded from these general conditions and is governed by other specific conditions. SAS DNO trading as MANCHE ILES EXPRESS and named as such hereunder.

#### **A - CONDITIONS OF SALES**

1- RESERVATION - All reservations are subject to availability. Reservations can be made on-line on www.manche-iles.com by email or by telephone and will only be confirmed upon full payment of the total sum of the ticket. Any reservation not fully paid by the date indicated by our agencies will be cancelled. Confirmation/Tickets will only be issued upon full payment. MANCHE ILES EXPRESS accepts payment by card, bank transfer & by exchange youchers from agencies and operators with whom a prior agreement between these bodies and MANCHE ILES EXPRESS exists. Payment by credit cards may incur an extra charge

#### CANCELLATION & MODIFICATION CHARGES

- 2.1 Cancellation charges
- . More than 30 days prior to departure: 25% of the tariff
- . Between 30 and 15 days prior to departure: 30% of the tariff
- . Less than 15 days prior to departure: 35% of the tariff
- 72 hours prior to departure: 50% of the tariff 48 hours prior to departure: 100% of the tariff
- 2.2 Modification charges
- . More than 15 days prior to departure: no charge
- . Between 15 days and the day before departure: £5 per passenger per ferry leg
- . On the day of departure: no modification is possible

Ferry bookings can be postponed to 31st December of the year of purchase, according to the timetables. After this deadline, tickets become void. Additionally, any difference between the original fare and the cost of the sailing at the time of the change will apply. Adding extra passengers to existing bookings does not incur modification charges except for the cost of the extra passenger fare/s.

TARIFFS - MANCHE ILES EXPRESS reserves the right to modify the tariffs at any time according to fluctuation of exchange rates or changes to the economic situation. MANCHE ILES EXPRESS reserves the right to levy surcharges (fuel, insurance or other). Harbour dues and taxes are included in the ticket fare and a luggage allowance of 20kg per person. Payment of tickets must be in the currency of the country of the port where the ticket is purchased. Fares vary, according to availability at the time of booking, destinations & travel dates. For group bookings please contact our port offices. AI ITIES

MANCHE ILES EXPRESS cannot be held responsible in the event of a passenger disregarding Customs, Immigration and police formalities. The Channel Islands do not belong to the European Union. Adults and children must possess a valid passport to enter France. Certain nationalities may also require visas, please inquire at the relevant immigration offices in the Channel Islands or in France for up-to-date visa requirements. For inter-island travel, photographic ID is required.

International security regulations oblige carriers to identify all passengers and collect certain information from passengers at the time or reservation. MANCHE ILES EXPRESS cannot carry any person who refuses to provide this information and passengers will not be able to claim for any ticket refund/compensation. MANCHE ILES EXPRESS reserves the right to refuse boarding or landing of any passenger who does not present the necessary documents for boarding or landing at the point of departure or arrival. MANCHE ILES EXPRESS reserves the right to refuse embarkation to any passenger considered unfit to travel. Passengers infringing these safety & security regulations and passengers being refused entry to their country destination will be financially liable for any fines that may be due and will not be liable to any ferry ticket refund.

#### MINORS, EXPECTANT MOTHERS & EXTRA ASSISTANCE

. Children under 16 years of age are considered as minors. Children under 12 must be accompanied by an adult. Children 12 to 15 years of age may travel unaccompanied on the condition that both parents and the legal guardians complete a specific form stating the details of the person who will be entrusted to come and collect the child and fill in an attestation (authorising minors to travel alone). These documents can be obtained from MANCHE ILES EXPRESS. Moreover, non-accompanied minors must produce the documents mentioned above. It should be clearly understood that once the unaccompanied minor has cleared customs and immigration formalities in the Jersey or Guernsey ferry terminals, Manche Iles Express accepts no further responsibility. The person collecting the child must be ready waiting in the terminal to collect the child on arrival. Sea conditions in the Channel Islands can be quite adverse & be a challenge for passengers with frail health. We recommend passengers with heart problems, under a specific medical treatment or pregnant persons seek medical advice before travel.

Pregnant persons can make a sea voyage up to and not exceeding 28 weeks of their pregnancy, on the condition they present a valid medical certificate authorising them as fit to travel. Passengers requiring extra assistance must contact the relevant port office a minimum of 48 hours prior to travel as wheelchairs may not be available at the last minute. Passengers with greatly reduced mobility must travel with a companion. In some ports, steps & gangways may be steep and slippery.

· COVID-19 : Subject to changes in order to comply to government rules in France and in the Channel Islands, available on official websites uk.ambafrance.org, gouvernement.fr. nov ie et covid19.gov.gg.

 Passengers unable to travel for health reasons will need to present a medical certificate for any postponement or refund.

#### VOUCHERS & "FREE OF CHARGE"TRAVEL

Gift vouchers are valid for one year from the date of purchase. "Free of charge" tickets are valid up until 31st December (according to the timetables) of the current year and subject to availability. All tickets are personal and are non-transferable

#### **B - CONDITIONS OF CARRIAGE**

1- BOARDING - Passengers must check-in for boarding a minimum of 90 minutes prior to departure. Passengers who have not presented themselves in person at the Manche lles check-in desk will not be permitted to travel. Any passenger, including passengers holding tickets, arriving to check-in less than 40 minutes prior to departure will be refused boarding and will have no recourse against MANCHE ILES EXPRESS. Passengers who are refused boarding because of late arrival for check-in will remain liable for the cost of the fare. Each passenger must have a ticket before boarding. Passengers who go through security to the gate without having checked in at the Manche Iles desk will not be permitted to board vessels or travel. Ticket must be retained by the passenger for the duration of the crossing and for arrival & departure procedures. Seats are not allocated or numbered.

2 – TIMETABLES AND ROUTES - Sailings are determined by MANCHE ILES EXPRESS and registered in its reservation system. Scheduled departure times can be brought forward or delayed by 15 minutes without prior notice to passengers.

MANCHE ILES EXPRESS may cancel or modify any ferry departure without prior notice due to circumstances beyond its control. 3 – CANCELLATION OR DELAY OF A CROSSING - In the event of a considerable

modification to the sailings, on the route or the port of call, MANCHE ILES EXPRESS undertakes to inform passengers as soon as it is aware of such changes. At the time of making your reservation, however your reservation is made, you must provide MANCHE ILES EXPRESS with a valid contact telephone and a valid email address to which you have access and can be contacted in case of schedule changes. If you have not provided a valid contact telephone number or responded to calls or messages. Manche lles Express will not be held responsible for any cost incurred through you not being notified of schedule changes. MANCHE ILES EXPRESS cannot be held responsible for any non-assistance if passengers cannot be contacted on their personal device. Passengers must ensure that they have adequate personal insurance including delay and cancellation cover. MANCHE ILES EXPRESS advises passengers unsure about their travel insurance conditions to book their accommodation and any extra services through a bona fide agency and/or favour flexible fares rather than non-changeable ones. If a scheduled crossing has been cancelled or delayed, MANCHE ILES EXPRESS accepts no responsibility for direct or indirect costs prejudice brought about by these modifications. MANCHE ILES EXPRESS cannot be liable for the non-coinciding of the departures and arrivals of the ships with any other means of transport. If an outward leg and a return leg are booked in different currencies, impacted passengers cannot benefit from any repatriation/assistance. Single way ticket holders cannot benefit from any repatriation/assistance. 3.1 Ferry departure delay of more than 90 minutes: MANCHE ILES EXPRESS will offer a

light spack and drinks provided these are available

2 Ferry arrival delay of more than 60 minutes: MANCHE ILES EXPRESS will compensate clients 25% on the amount paid for the actual ferry leg (not on the return fare)

3 Outbound ferry departure cancellation: MANCHE ILES EXPRESS will endeavour to find alternative means of transport on another MANCHE ILES EXPRESS vessel. If no solution can be found or deemed satisfactory by the client, an alternative travel date by 31st December of the current year (according to the timetables) will be proposed or a full refund will be issued based on the return ticket fare purchased by the client.

34 Inbound ferry return cancellation: MANCHE ILES EXPRESS will endeavour to find alternative means of transport on another MANCHE ILES EXPRESS vessel. If no solution can be found. MANCHE ILES EXPRESS may repatriate clients on another possible available carrier. In the event that overnight accommodation is necessary, MANCHE ILES EXPRESS will compensate up to a maximum 80€ per person per night up to a maximum of three nights. Transfers and accommodation costs may be reimbursed to passengers by MANCHE ILES EXPRESS upon receipt of a completed claim form. You must obtain & keep receipts of your expenses. These receipts must be provided to MANCHE ILES EXPRESS attached to your recorded delivery compensation claim. MANCHE ILES EXPRESS regrets that no claims can be processed without the required receipts. Food, drinks & hire car expenses will not be refunded or compensated by the company. If the customer decides to leave after having been informed of the cancellation of the return before departure or if he refuses the proposed alternative, the Company will not be held responsible for any cost.

3.5 In case of weather cancellation, MANCHEILESEXPRESS will propose a repatriation alternative which is non negotiable. Should passengers favour another repatriation option of their own, MANCHE ILES EXPRESS cannot be held responsible for any extra cost incurred. Passengers cannot claim any more than compensations mentioned in sections 3.1 to 3.5 above.

According to European Code 1177/2010, paragraphs 3.1 & 3.2 are not applicable for delays/cancellations due to weather conditions putting sea travel at risk and to other events for which MANCHE ILES EXPRESS cannot be held responsible such as vessel re-routing, port congestion, government directives, border closures health crisis and political or industrial action or in any or all other cases of force maieure.

#### – LUGGAGE & ANIMALS-BICYCLES & FORBIDDEN ITEMS

Each person is allowed a luggage allowance of 20 kilos. The company takes no responsibility for passenger's luggage. Passengers must carry their own luggage on and off the vessels. A supplement of 15€ for luggage excess per leg is applicable. For security reasons each item of luggage must be clearly marked with the owners name, address and destination with MANCHE ILES EXPRESS specific luggage labels provided. Manche Iles Express reserves the right to refuse to board excessive large and heavy luggage.

The transport of bicycles (standard and electric) is accepted within the limit of 6 bicycles per ship and per crossing. The Company is not responsible for bicycles left unattended. Tandems, trailers and electric scooters are not allowed on board.

The company cannot be held responsible for the loss of unattended luggage. MANCHE ILES EXPRESS cannot be held liable for luggage which is unclaimed by the owner on arrival. MANCHE ILES EXPRESS will not be liable for any cost of repatriation of luggage. The owner of the luggage will be liable for all such costs

All embarking passengers and baggage are liable to be searched for security and An entoating passengers and baggage are none to be sentine for security and safety reasons. Inflammable explosive (camping gaz canisters) or any other hazardous substance, firearms or other weapon of any kind (including knives, penknives and any other sharp objects) are strictly prohibited. Any passenger who has dangerous or unauthorised objects or goods which are not in accordance with regulations in his/her luggage will have these items confiscated and may be refused boarding. Manche lles port offices will not take responsibility for confiscated items such as knives

Animals are not allowed on board with the exception of registered guide dogs which must be declared at the time of reservation and on condition that all administrative formalities

for the carriage of such animals have been completed in advance by the passenger. 5- LIABILITY - MANCHE ILES EXPRESS' liability can only be subject within the field of maritime transportation. Potential compensation is limited within these laws & regulations.

COMPLAINTS or CLAIMS - Any complaint or claim to MANCHE ILES EXPRESS must be addressed by filling in the Company claim form. Within 30 days following the delayed/ cancelled sailing and sent only by recorded delivery to: SAS DNO, Manche lles Express, Rue des Isles,50400 Granville, France. After these 30 days, claims will no longer be taken into account. The claim form is available on our website www.manche-iles.com. Within 60 days after your claim and without a satisfactory answer from MANCHE ILES EXPRESS, the travel ombudsman can be contacted free of charge on www.mtv.travel



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